

Notice of Upcoming Utility Pole Maintenance



November 28, 2022

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Supervisor Terry Countryman
Town of Lyme
27197 Three Mile Point Rd
Chaumont NY 13622-2189



Dear Community Partner,

In preparation for our system improvement project to install advanced metering technology across our upstate New York service territory, we will be completing routine maintenance/upgrade work on existing utility poles in your area.

The Benefits of Advanced Metering Infrastructure (AMI)

The New York Public Service Commission approved our Advanced Metering Infrastructure (“AMI”) program in 2020. The AMI equipment will collect electric usage data from nearby AMI smart meters connected to customers’ homes and businesses, establishing grid modernization capabilities including allowing customers to more closely monitor their electric usage and for us to be aware of, and respond to, outages in real time.

This maintenance/upgrade is scheduled to begin in February 2023, and continue for approximately 30 months until all communities have been covered. Once this work is scheduled for your municipality, we expect it will take several days to complete. The repairs are not structural in nature and will be completed by National Grid and its contractors. As always, the safety of our employees, contractors and the public is our first priority and we urge caution when traveling in work zones.

We will provide periodic updates on our progress. If you have any questions about this project, please email us at **Box.AMI.Community@nationalgrid.com** or contact your regional account manager. In the coming months we will be launching an integrated customer engagement plan for our customers.

Please share this information with others in your municipality. Thank you.

Sincerely,

Kenneth Kujawa
Regional Director,
Customer & Community
Management UNY West

Alberto Bianchetti
Regional Director,
Customer & Community
Management UNY Central

Brian Sano
Regional Director,
Customer & Community
Management UNY East